Half Year Progress Report

1098

Assurance of Care and Protection

(From August 2022 to January 2023)

Gramin Vikas Samiti (GVS)
B-6, Vaishali Nagar, Damoh, Madhya Pradesh, India Pin-470661
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Background:
Gramin Vikas Samiti (GVS) is a Non Government Organization. It has been working for the upliftment of the people belongs to the marginalized society and vulnerable communities by linking them with government’s ambitious schemes to whom they are entitled to. The intervention areas are the remote areas of Bundelkhand region of Madhya Pradesh State India.

It also works for the child care & protection especially the children who are in need of care and protection. GVS has been operating a free emergency helpline number 1098 (24*7Days) in Damoh district of Madhya Pradesh state known as CHILDLINE. This emergency helpline is for the children having age between 0 to 18 years.

In the year 2022, GVS have done initiatives towards the welfare of children during August 2022 to January 2023 with the support of Asha for Education.

In order to increase the reach up to the children belongs to the remote areas of Damoh district of Madhya Pradesh state.

We have prepared action plan according to the categories of cases such as Child Marriage, Medical Emergency, Missing Children, and Children in disastrous situation, Education, and made intervention in them accordingly.

Objectives:
The objectives of the activities as following:

- To identify the children those who in need of care and protection, in around the city.
- To increase the reach up to more children from the intervention area.
- To ensure the problem children get resolved or to ensure every child must get assistance registered on helpline.
- To generate awareness on emergency helpline number 1098.
- To disseminate the information about the vaccination of children through the motivational sessions.
- To raise the issues of children in front of District Legal Services Authority.
Assistance provided to the Children:

Number of cases intervened -

During August 2022 to January 2023 the total numbers of intervened cases are: 478.

<table>
<thead>
<tr>
<th>Cases Intervened</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Medical Help</td>
<td>96</td>
</tr>
<tr>
<td>Child Marriage</td>
<td>11</td>
</tr>
<tr>
<td>Emotional Support/Guidance</td>
<td>11</td>
</tr>
<tr>
<td>Protection from Abuse</td>
<td>41</td>
</tr>
<tr>
<td>Missing Child</td>
<td>25</td>
</tr>
<tr>
<td>Beggary</td>
<td>4</td>
</tr>
<tr>
<td>Sponsorship</td>
<td>34</td>
</tr>
<tr>
<td>COVID-19 Food Support</td>
<td>6</td>
</tr>
<tr>
<td>Other Interventions</td>
<td>250</td>
</tr>
<tr>
<td>Total Case</td>
<td>478</td>
</tr>
</tbody>
</table>

Category wise description -

- **Medical help**: Registered 96 cases; In case of any medical condition or health problems, we receive calls for help related to Hospitalization, Medicines, accidental cases, Blood arrangements etc., our team approach to the children and provides necessary help.

- **Child marriage**: During August 2022 to January 2023, we have successfully stopped 11 Child Marriages through counselling.

- **Emotional Support & Guidance**: Registered 11 cases; In case of distress children, if it is in tension or broke-up emotionally, in case of any social abuse or social media harassment, abuse and other harassments, children seek help from 1098. In these cases we provide counseling and guidance and provides emotional support as well as we find out the issue and tries to solve it.

- **Protection from Abuse**: Protection from abuse consist the following categories such as violence, harassment on social media, social abuse or harassment at any place etc. Registered 41 cases; provided assistance to the children those are differently abused such as sexually abused. Physical abuse or violence, harassment on social media,
social abuse or harassment at any place, harassment on phone calls, WhatsApp etc. If a child faces any above problem, they seek help from 1098.

- **Missing Child:** In this period we have received 25 calls. In the intervention we update the detail of missing children on 'Khoya-Paya portal” of Government of India after taking all the essential information related to the child and also share the identification documents of the children such as Aadhar cards, photos, Also takes help of Police department. Timely takes follow up from the police department.

**Lost and found related are 22 cases** in the intervention of missing children include a number of possible reasons such as abduction of children, run-away children from home or those forced to run away by their loved ones, children influenced by their surrounding/neighborhood or any circumstances, children who are in a difficult or aggressive environment, trafficked children or children stuck in any situation, separated from family while journey.

CHILDLINE rescued such children from different places like railway station, Bus stand, police station or any public place and find out those children’s parents. Find out their addresses and reach out to those parents and fetch them home.

**Parents asking help are 3 cases:** Similarly, there are some cases in which children ran-away from home due to aforesaid situations. Parents of such children they register complaint and ask for the help to find out their child.

- **COVID-19 Food Support:** Most of the people lost their wage due to covid-19 pandemic. The parents of the children who belong to vulnerable families faced the problem of lack of food. So we have provided food support to the families of 6 children.

- **Beggary:** There several spots in the city where children found begging, we have received 4 cases of child begging and took action according to the process. Our team took a small initiative to stop child begging like we have identified the families of children and visiting regularly to generate awareness on child begging, child labor and child rights. Also approached to the district administration to provide adequate support to the children along with their families for survival or to maintain their livelihood.
• Other intervention:

Total 250 cases registered on 1098 out of which:

<table>
<thead>
<tr>
<th>To link with different government scheme</th>
<th>16</th>
</tr>
</thead>
<tbody>
<tr>
<td>Help in making different documents</td>
<td>114</td>
</tr>
<tr>
<td>Education related</td>
<td>11</td>
</tr>
<tr>
<td>Emotional support &amp; guidance</td>
<td>7</td>
</tr>
<tr>
<td>Financial abuse</td>
<td>1</td>
</tr>
<tr>
<td>Other intervention</td>
<td>24</td>
</tr>
<tr>
<td>PFA other intervention</td>
<td>1</td>
</tr>
<tr>
<td>PDS ration</td>
<td>32</td>
</tr>
<tr>
<td>SIR report</td>
<td>44</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>250</strong></td>
</tr>
</tbody>
</table>

To link with different government scheme 16 cases related to different government schemes Janani Suraksha Yojana (JSY) to safe motherhood to provide incentives money to use government vehicle when parturition time to go government hospital.

Documentation related are 114 cases of children who faced the issues related to the identity documents like Aadhar card, Samagra ID Ayushman card. In such cases we have approach to district E governance department for Samagra ID, Ayushman card for Lok Seva Kendra and we have done Advocacy with the concerned department. Also, we have provided assistance in the documentation process.

**Note:**

Different documents mentioned here are –

**Adhar card:** is one of the most important identity cards of citizens of India. The card has basic information like photo, name, father’s name, date of birth, complete address with linked biometric information fingerprint, and eye retina print with it. It has and unique number on it.

**Need and importance of Adhar card:** To prove ones identity, for address proof, for kyc purpose. Children must have it to add make their birth certificate, to add their
name in family register, to add name with PDS scheme, to get enrolled in anganwadi center, to get admission in school and all other schemes.

**Samagra ID/Card:** Samagra card is family card in state Madhya Pradesh, samagra id is ID given to all households as family ID and an Individual ID to all members of the family.

**Need and importance of samagra card:** Samagra ID is directly linked with PDS ration scheme; the members having smagra ID are only entitled to get Ration from PDS scheme. It is also needed to make birth certificate of children. All schemes of anganwadi center (schemes under women and Child development department) are provided on the basis of samagra card like schemes related to pregnant women and children below 5 years. Different food and nutrition items, iron vitamin supplements etc are distributed free of cost to them.

**Ayushman card:** Ayushman card is identity card of ‘ayushman bharat scheme of India government. Ayushman Bharat - PM-JAY is health insurance/ assurance scheme fully financed by the government. - It provides a cover of Rs. 5 lakhs per person for medical expense, treatment, surgery etc.

**Importance:** The family having Ayushman card is entitled to get free medical assistance, treatment, surgery with medicines up to Rs 5 lakh.

**Education related are 11 cases:** These are the cases wherein children face issues related to admission in school, admission in hostel, school fees, and quality education. In such cases we approach school teachers, principal, District Education Department, District legal services authority to solve the issues. We generate awareness among the children about the right to education.

- **Emotional Support & Guidance:** Registered 7 cases; In case of distress children, if it is in tension or broke-up emotionally, in case of any social abuse or social media harassment, abuse and other harassments, children seeks help from 1098. In these
cases we provide counseling and guidance and provides emotional support as well as we find out the issue and tries to solve it.

**Note:** These cases were primarily registered with other issues under other case category but during the process of intervention and solving the issue, we provided counseling to children and emotional support. More specific detail of these 7 cases are given below-

- One case was registered on 1098 helpline that, in a remote village, some person open an small shop inside the building of primary school of a village, children were unable to resist the person and couldn’t tell him to remove his shop. As 1098 received the complaint we took action and support the voice of children, provided counseling and support to make a complaint and finally helped them to remove the shop from their school.

- Two cases were registered by children that they don’t have house to live, and want benefits from governments scheme to provide grant to make house (under scheme PM awas Yojna), in these cases we provided support and guidance to children and help their parents to make application for the scheme. As children themselves are not entitled for the scheme, the case registered under other category and emotional support & guidance sub category of child helpline.

- Two cases were registered by children that they did not received moong dal (Green pea pulse) from Mid day meal scheme of government while other children received the same, the case was registered under other category of childline, and during our intervention we helped the children to ask justification for that and also give counseling so they won’t discourage or feel bad for the same. We helped children and talked with their teachers and finally they got the pulse from school.

- One case was registered by a girl that she not received cash benefits of a government scheme, name ladli laxmi yojna, case was registered under other category and emotional support and guidance sub category as the girl was not eligible that year for the cash benefit, she will get the benefit next year as per government norms and rules, hence we provided emotional support and guidance to the girl.
Similarly one case of benefits from a government scheme was registered but his application was under process and they have to wait few more days.

- **PDS Schemes related:** 32 cases of children who faced issues related to the government schemes like the Public Distribution System (PDS) evolved as a system of management of scarcity through distribution of food grains at affordable prices for poor person.

- **SIR report preparation:** On the order of CWC Damoh, SIR report of 44 children was prepared by team from different location of Damoh district.

**Note: Assistance to CWC:** Child welfare committee works for care and protection of children, any government, non-government organization, any responsible person or any citizen can produce a child before CWC if they find any child in trouble, lost, need of care and protection etc.

Whenever any children produced to CWC, if in case they needs any assistance regarding Social-information Report, House verification report or Follow-up report of any child, CWC seeks help from childline.

If any big issue comes like a case was registered against a children home at Damoh, by chairperson of NCPCR, (National Commission for Protection of Child Rights) with state level authorities, in which 44 children were living. CWC Damoh took help of childline to collect social information report (or social investigation report SIR) of all the 44 children.

When CWC gives order in written to childline we helps them regarding different child related cases.
**Major Child welfare Activities**

**Lack of Identity documents:**

Without Basic documents like Birth Certificate, Caste Certificate, Adhar Card, Samagra Card, Ayushman Card, they can’t get benefits from many Government schemes.

During our outreach activities in village Tindoni of Damoh, we found a lot of children do not have their identity related documents, due to which they are not getting benefits from many government schemes.

We did a survey in village Tindoni for these children and the outcomes were that most of them do not have their identity documents and other relevant documents. Noticeable are total 18.5% of children aged 6-14 years does not have their Aadhar card, while 25.6% don’t have samagra ID’s , 27.5% does not have their name registered on Ration card, and 78.3 % don’t have Ayushman card.

Whenever we GVS tried to link them with any government social welfare schemes the main hurdle in our path came was lack of their basic identity documents.

To cope this situation GVS did their best to get their basic documents prepared. At last GVS also went to district court and submitted a petition with the details of children not having documents like Adhar card, Birth certificate, Samagra ID etc.

District court took it into consideration and notifies relevant departments for further action,

On 21 September 2022 we got to know that officials agreed to organize a camp in Tindoni village to address different issues related to government schemes, on 22-09-2022.

GVS took immediate action and sent its volunteers to Tindoni village to inform and list problems and applications. We did all needful mobilization a day before the camp.

On 22-09-2022 the camp was organized under ‘Mukhyamantri Jan Sewa Abhiyan’ of M.P. State Government.

GVS did necessary arrangements and helped all applicants to complete their applications. GVS volunteer wrote applications and guide them to produce application.
Notable guests in Camp was Rahul singh Minister of ware house corporation, CEO Janpad Pnachayat Vinod Kumar jain, Kamal Thakur, Somesh Gupta, Revenue inspector, Patwari, Officials of Education Department, Representatives from Women and Child development, Village Sarpanch and Sachiv.

The program was started after welcome of all guests. Minister Rahul singh introduced the aim and objectives of the camp. Rahul singh ji also heard problems of some villagers.

CEO Janpad Panchayat, Gave a brief description of all the schemes covered in the camp. Also CEO assured to solve their issues in next phase, the second phase of camp will be organized.

An initiative to link needy people with Government welfare schemes and to get their basic identity documents, GVS took initiative to children and adults of Tindoni village.

On December 01- 2022 and Public hearing camp was organized in Tindoni village. Representatives of Tehsil office, Lok Sewa department, Village Sarpanch, Sachiv and other were present in village.

GVS mobilized people and made application for Birth Certificate for 50 children.

GVS completed all necessary formalities of application and paid legal and application fees for 50 children. With help of Tehsildar and Village Sachiv, the applications were processed quickly.

On 22 January 2023 All Birth Certificate were generated and distributed to beneficiaries, in presence of Tehsildar, Village Sarpanch, Sachiv and District manager of Lok Sewa Kendra Damoh.
नट जाति के बच्चों को मिले जन्म प्रमाण-पत्र

दमोह 24-12-2022

भावना संवाददाता दमोह

शहर से लगे गये नट हिटलीनी में नट जाति के लोग रहने के लिए चले गए। नट जाति के लोगों को समस्या समय पर भेजने का रण लगे थे। नट हिटलीनी नट समूह ने ऐसा किया था जो नट जाति का है, जिसके लिए उनके जन्म प्रमाण पत्र नहीं बना पाते थे।

नट हिटलीनी में रहने वाले नट जाति के बच्चों की सूचीबद्ध संख्या के अनुसार बहू अधिक वर्षों तक जन्म प्रमाण-पत्र प्रदान किया गया। नट प्रमाण पत्र मिलने से नट जाति के बच्चों और परिवारों में खुशी देखी गई। नट हिटलीनी के बालकों ने रहते रहते खुशता लिये। नट हिटलीनी के बालकों ने जन्म प्रमाण-पत्र मिलने से खुशी है, जैसे जब खुशी है।

पिता भेंगल मनिन्दर ने कहा कि उनके बच्चों के लिए जन्म प्रमाण पत्र मिला, जिससे नट हिटलीनी के 50 बच्चों का जन्म प्रमाण-पत्र बनाकर लिखी गई। नट हिटलीनी के बच्चों को जन्म प्रमाण पत्र मिले हैं।

रामपुर, भारत के केंद्र सरकार की अधिकारियों के साथ नट हिटलीनी के बच्चों को जन्म प्रमाण पत्र मिले हैं। नट हिटलीनी के बच्चों को जन्म प्रमाण पत्र मिले हैं।

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Testimonials

Tribal Children in need of care and protection

Introduction:

This story is all about two children one innocent girl who is 9 years old and her younger brother 4.5 year old. They belong to the tribal community. They live in a small village which is a remote area of Bundelkhand region of Madhya Pradesh State. Her family belongs to a poor family. Their parents died around 4-5 years ago.

Problem Statement:

Pari 9 years and Prince 4 years (anonymous names), whose parents passed away a long time ago, were found living a miserable life by teachers of their village school teachers. The both kids were living a tough life in a small damaged room. The girl cooks by herself in her small age of 9 and also feed to her younger brother.
She had to manage all households’ chores by herself. Village representatives and school teachers give them ration with PDS so that they can eat.

Our Intervention:

We received phone call on 1098 child helpline by village school teacher. Teacher told all about the condition of the children.
As GVS team come to know about this incident team visited to the home of that girl immediately where we met to her neighbors, school teachers, villagers and some of their relatives living besides them.
They told us that their mother and father passed away 4-5 years ago. They have two elder brothers also, which lives in Delhi or outside somewhere. The both kids are here alone and living a very miserable life.

- We checked with them if they have any identity documents or any other documents of their family, but they don’t have any of them.
- Also there was no record or death certificate of their parents.
• We rescued the children from their home and bring before CWC damoh. On order of CWC damoh we kept the children in the office of Childline Damoh, in care and protection of Childline for about 15 days.

• We talked with village sarpanch, sachive and Anganwadi worker, to track record of death of their parents.

• We also searched record of birth of both kids.

• With our efforts we successfully made Birth certificate, Aadhar card of both kids.

• We also made death certificates of their parents.

**Conclusion:**

Now, the children are registered in Women and Child department, and the case is in CWC Damoh to provide them better safe and secure life.

Furthermore, the girl belongs to tribal community; here is a provision in the Constitution to provide some welfare schemes by government. Therefore, GVS have been providing adequate assistance to their family in the process.

We searched their elder brother named Raja Adivasi, and found that he was in Delhi; we call and bring him back village. We produced the children before CWC and CWC gave the children to their elder brother. Now the kids are at their home and living with their elder brother.

Soon the kids will have a better place to live and a safe and secure future.
A girl in need of care and protection

Introduction:

This story is all about a girl belongs to Schedule caste, living in a small village of Damoh district. She got married by her family members at very early age of 13 years.

Child Helpline 1098 received call for help the girl, as she wants to continue her study while her husband wants her to take to his home.

Problem Statement:

Child helpline 1098 received a call by a school teacher. He told that there is a student of his school who is 16 year old; she got married at age of 13. She wants to continue her study here in school and her husband came to her home to take her away.

Please help her to continue her study and protect her child rights.

Our Intervention:

- We took immediate action and contacted the School teacher to get more details about matter. As we got all necessary details our team visited here house.
- Childline counselor with help of school teachers counseled the husband of the girl and also family members of the girl.
- During counseling girl told that she was married at very early age, after she went to her husband’s house, they stopped her study, and do not want her to study further.
- They also humiliate her at their house; her husband also beats her sometimes. She was suffering from domestic violence and abuse.
- We told her husband and family members about bad effects of child marriage, and also about the law and acts of child marriage.
- We ensured that her husband will not take her to his house till she not turns 18 and also let her continue her study.
- Everyone agreed on terms and also signed on panchnama.
Conclusion:

Now the girl is happy and her husband let her study further. Their family members also promised not to take her before she turns 18 years old. And send her to school daily and help her in study.

Also we are taking continuous follow-ups regarding the girl and told her that she can call us anytime if she has any kind of problem. We are here to help her.
Photographs of Activities

On the day of ‘Birsu Munda Jayanti’ (Birsu Munda was an Indian tribal freedom fighter and folk hero of the Munda tribe) drawing/painting activity was done with tribal children.

Outreach activity with school drop-out children, to explain importance and education and motivating to join school again.

During Social investigation report preparation of two children.

Outreach activity, provided information regarding child rights, child issues and child helpline 1098 to children group in a village of Damoh.
दमोह 29-11-2022

एडीएम कोर्ट में हुआ परिवर्तन • कंद्रिय मंत्री प्रलहार पटेल, विज्ञापक धर्मेंद्र सिंह ने जोड़े को दिया आशीर्वाद

dस्तावेज न होने से दिव्यांगों की शादी नहीं हो पा रही थी, समिति ने छुद के खर्च पर दोनों के प्रमाण-पत्र बनवाए

समाज को सराहना में नाम
क्योंकि वे अपने में से दिव्यांगों को बचाया रहते हैं। इसलिए शादी को प्रायोजित करने का प्रयास किया गया। दोनों के दोलन दोनों को दिव्यांगों की शादी के लिए मदद की गई। यह उपयुक्त है कि समाज को सराहना की जा सके।
## February 2023 - January 2024

<table>
<thead>
<tr>
<th>Items</th>
<th>Budgeted Expenses In Last Year</th>
<th>escalation</th>
<th>Recurring Expenses</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic emergency medical facility for 12 months (@1780.51/month)</td>
<td>19423.80</td>
<td>1942.38</td>
<td>21366.18</td>
</tr>
<tr>
<td>1 Driver salary for 12 months (@14388/month)</td>
<td>156960.00</td>
<td>15696.00</td>
<td>172656.00</td>
</tr>
<tr>
<td>1 Counsellor salary 12 months (@17985/month)</td>
<td>196200.00</td>
<td>19620.00</td>
<td>215820.00</td>
</tr>
<tr>
<td>*Operational cost 12 months (@32425.93/month)</td>
<td>375291.36</td>
<td>13819.80</td>
<td>389111.16</td>
</tr>
<tr>
<td><strong>TOTAL PROGRAMME COST (A)</strong></td>
<td><strong>747875.16</strong></td>
<td><strong>51078.18</strong></td>
<td><strong>798953.34</strong></td>
</tr>
<tr>
<td>Other costs @ 10% (Admin, office supply, misc.) for 12 months (@6855.52/month) (B)</td>
<td>74791.44</td>
<td><strong>5103.89</strong></td>
<td><strong>79895.33</strong></td>
</tr>
<tr>
<td><strong>Total cost (A+B)</strong></td>
<td><strong>822666.60</strong></td>
<td><strong>56182.07</strong></td>
<td><strong>878848.67</strong></td>
</tr>
<tr>
<td>Adjusted Through GVS Current Fund</td>
<td>0.00</td>
<td>0.00</td>
<td>0.00</td>
</tr>
<tr>
<td><strong>Amount Required</strong></td>
<td><strong>822666.60</strong></td>
<td><strong>56182.07</strong></td>
<td><strong>878848.67</strong></td>
</tr>
</tbody>
</table>

* Notes

### Operational cost

<table>
<thead>
<tr>
<th>Operational cost</th>
<th>Other costs @ 10% (Admin, office supply, misc.)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>USD-INR conversion rate</strong></td>
<td>-</td>
</tr>
<tr>
<td><strong>Estimated avg price of diesel (INR)</strong></td>
<td>94.33</td>
</tr>
<tr>
<td><strong>Total distance run/month (@125 km/d)</strong></td>
<td>3,750.00</td>
</tr>
<tr>
<td><strong>mileage (km/ltr)</strong></td>
<td>12</td>
</tr>
<tr>
<td><strong>Total fuel required (monthly)</strong></td>
<td>312.50</td>
</tr>
<tr>
<td><strong>Fuel cost (monthly)</strong></td>
<td>29,478.12</td>
</tr>
<tr>
<td><strong>10% maintenance costs (monthly)</strong></td>
<td>2,947.81</td>
</tr>
<tr>
<td><strong>Total operational cost (monthly)</strong></td>
<td>32,425.93</td>
</tr>
<tr>
<td><strong>Total cost for year</strong></td>
<td>389,111.16</td>
</tr>
</tbody>
</table>

This is approximately 10% of the total program cost

### Other costs @ 10% (Admin, office supply, misc.)

- Office consumables (stationary)
- Internet, mobile bills for staff (1098 service)
- Miscellaneous

**Total (monthly)**: 6657.95

**For The Year**: 79895.4
<table>
<thead>
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<tbody>
<tr>
<td>** Diesel price on 14- January 2023 in Damoh Madhya pradesh (Bill copy attached)</td>
<td>94.33</td>
</tr>
</tbody>
</table>